

# French-Language Services

2018–2022 Strategic framework

Our citizen-centered services and communications are readily available and make it easier for the public to communicate and engage with us in French. We provide services in alignment with the priorities of Yukon’s Francophone community.

STRATEGIES OBJECTIVES

<b>Improve access to French-language services</b>	<b>Enhance French-language communications</b>	<b>Strengthen internal capacity</b>	<b>Foster a vibrant Francophonie</b>
<p><b>Improve</b> active offer and delivery of services</p> <p><b>Increase</b> opportunities for engaging with the public</p> <p><b>Promote</b> availability of services</p> <p><b>Mitigate</b> factors hampering the use of services</p>	<p><b>Improve</b> public safety notices and emergency communications</p> <p><b>Expand</b> availability and reach of communications</p>	<p><b>Update</b> policy framework</p> <p><b>Enable</b> the implementation of the Policy on French-language services and communications</p> <p><b>Equip</b> and engage government employees</p>	<p><b>Promote</b> the vitality of the Yukon Francophonie</p> <p><b>Support</b> initiatives in relation to the Canadian Francophonie</p>

PRINCIPLES

## One government

Consistent and ongoing service offer

## Best practices

Innovative, Yukon-specific best practices

## Responsible management

Optimized human and financial resources